

Nuova Algis is proud owner of



**Algis** • **TECNOSEL** • **AlgisSign** • **AlgisDecor** • **easystik**  
BIKE PRODUCTS never been easier

**Nuova Algis S.r.l.**  
Via Giuseppe Morasso 21/5 • IT -16163 Genova Italy • Tel. +39 010 714172 r.a. • +39 010 7172118 r.a.  
Cap. Soc. Euro 70.200,00 int. vers. • P. IVA IT03199860101 • C.C.I.A.A. n° 324502 • Reg. Soc. Trib. GE n° 53860  
info@algisnet.it • info@blackbirdracing.com • www.algisnet.it • www.blackbirdracing.com

## Nuova Algis S.r.l.

## QUALITY POLICY

### INDEX

- 1 - Quality Policy
- 2 - Purpose
- 3 - Application
- 4 - Exclusions
- 5 - Internal Factors
- 6 - External Factors
- 7 - Process Approach



## 1 - QUALITY POLICY

The Management of Nuova Algis S.r.l., in harmony with its tradition, has always set as its top priority the provision of its products at a high level of quality, fully satisfying customer needs, both in terms of functionality and compliance with mandatory laws. To this end, the Senior Management of Nuova Algis S.r.l. has organized its activities mainly considering two determining factors:

- The selection of human resources and work equipment.
- The need to define and implement a Quality Management System. The definition and implementation of a Quality Management System according to UNI EN ISO 9001:2015 standard, outlined in its general aspects by the Senior Management, have been entrusted to various Company Functions, operating completely autonomously and independently from each other, reporting directly to the Company Management. The main objective of Nuova Algis S.r.l. is to produce products capable of meeting customer requirements and to collect data in order to identify suitable indicators, periodically checked within the Management Review, to ensure that the quality level of Nuova Algis S.r.l. always meets customer needs. The Senior Management is committed to supporting every decision made within the Quality Management System and formally ensures that appropriate initiatives (dissemination, awareness, involvement, and participation in training or updating courses) have been taken to ensure that the established Quality Management System is understood, implemented, and maintained by all staff. The management of processes and the Quality Management System as a whole is carried out using the PDCA (Plan-Do-Check-Act) cycle with a general orientation towards Risk-Based Thinking, aimed at seizing opportunities and preventing undesired results. The main activities of Nuova Algis S.r.l. include the following services:
  - Digital Printing
  - Serigraphy Printing
  - Design for Printing
  - Application Service 2

## 2 - PURPOSE

Nuova Algis S.r.l. applies the UNI EN ISO 9001:2015 standard because:

- a) It needs to demonstrate its ability to consistently produce products and provide services that meet customer requirements and any applicable statutory requirements;



b) It aims to improve the efficiency and quality of its work and, consequently, customer satisfaction through the application of an effective QMS, including processes for continuous improvement and ensuring conformity to customer requirements and any applicable statutory requirements.

### 3 - APPLICATION

The Scope of Application of the Quality Management System is defined by the Certification Scope: DESIGN, PRODUCTION, AND INSTALLATION OF ADHESIVE LABELS, EMBLEMS, WINDOW DECALS, SIGNAGE THROUGH SCREEN AND DIGITAL PRINTING PROCESS [EA 09] The requirements of the Quality Management System apply to all processes related to the Certification Scope, which directly or indirectly influence the quality of the products/services provided by Nuova Algis S.r.l. 4 - EXCLUSIONS Due to the nature of the organization and its services, all requirements of the UNI EN ISO 9001:2015 standard are applicable to the activities performed, and therefore no exclusions are foreseen. 5 - INTERNAL FACTORS Nuova Algis S.r.l. operates within its jurisdiction with the following structure: Head Office and Operations

- Primary Head Office and Operations: Via G. Morasso 21/5\_16163 Genova (GE) → In this location, activities related to the design, production, and installation of adhesive labels, emblems, window decals, and signage through screen and digital printing are carried out. The personnel involved in product realization (production) and service provision (employees, graphic designers, printing technicians, cutting and packaging technicians, and die-cutting technicians) are divided into sectors, and various training and know-how competencies are constantly monitored by the reference Management Functions or, alternatively, by ADR. The equipment used is suitable for the operations and undergoes regular maintenance in accordance with point 7.1.3. of the Standard. 3

### 4 – EXCLUSIONS

Due to the nature of the organization and its services, all the requirements of the UNI EN ISO 9001:2015 standard are applicable to the activities carried out, therefore no exclusion is foreseen

### 5 - INTERNAL FACTORS

Nuova Algis s.r.l. operates in the area of competence with the following structure:  
Legal and operative site



- Registered and primary operational headquarters: Via G. Morasso 21/5\_16163 Genoa (GE) **in this headquarters the activities relating to the design, production and installation of adhesive labels, emblems, window decals, signage are carried out through the silk-screen and digital printing process ;**

The staff employed in the creation of products (production) and in the provision of services (clerks, graphic designers, printing workers, cutting and packaging workers and die-cutting workers) is divided into sectors and the various training skills and know-how are constantly monitored by the Functions Reference offices or, alternatively, from ADR

The equipment used is adequate for the performance and is subjected to regular maintenance in accordance with point 7.1.3. of the Standard.

**6 - EXTERNAL FACTORS** The external context consists of the following stakeholders:

- Customers: ADR considers the customer as the main stakeholder with the greatest impact on the company's QMS. The entire QMS of Nuova Algis S.r.l. is focused on achieving maximum customer satisfaction through the application of processes (Process Book) and the identification of risks and opportunities (Risk-Based Thinking) aimed at producing products that meet customer needs, are of excellent quality, and have sustainable prices in today's market.
- External suppliers (qualified): Qualified suppliers are divided into suppliers entrusted with a process, suppliers of critical services, and suppliers of specialized technical resources. Suppliers are constantly monitored directly by ADR through, among other things, the analysis of the number of annual conformities issued, with particular attention to critical service providers.
- Market situation;
- Mandatory and applicable regulations (mandatory or applicable standard regulations, national technical and safety regulations).

To ensure the regular provision of products/services that meet customer requirements, it is essential to focus on the customer by:

- Determining, understanding, and regularly meeting their customer and mandatory requirements;
- Identifying, for each process, and managing the risks and opportunities that can affect product/service conformity;
- Maintaining production and performance standards and increasing Customer Satisfaction.
- 

To achieve these results, the UNI EN ISO 9001:2015 standard is adopted, with the consequent process approach involving systematic definition and management of



processes and their interactions to achieve the expected results in accordance with the Quality Policy and the Organization's strategic directions. The management of processes and the Quality Management System as a whole is carried out using the PDCA (Plan-Do-Check-Act) cycle with a general orientation towards Risk-Based Thinking, aimed at seizing opportunities and preventing undesired results.

## 7 - PROCESS APPROACH

- 
- The identified processes that influence (directly or indirectly) the quality of services provided are as follows:
  - Management of Documented Information and QMS Documents [PROCESS 1];
  - Internal and External Communication [PROCESS 2];
  - Management Review [PROCESS 3];
  - Internal Inspection Checks [PROCESS 4];
  - Corrective Actions [PROCESS 5];
  - Personnel Competence Verification [PROCESS 6];
  - Control of Non-Conforming Products and Services [PROCESS 7];
  - Monitoring, Measurement, Analysis, and Evaluation of QMS [PROCESS 8];
  - Customer Satisfaction [PROCESS 9(A) - PROCESS 9(B)];
  - Procurement [PROCESS 10];
  - Supplier Evaluation [PROCESS 11];
  - Control of Processes, Products, and Services Provided by External Parties [PROCESS 12(A) - PROCESS 12(B)];
  - Service Provision [PROCESS 13];
  - Production [PROCESS 14];
  - Planning and Control [PROCESS 15(A) - PROCESS 15(B)];
  - Design and Development [PROCESS 16];
  - Review of Product/Service Requirements [PROCESS 17];
  - Resource Management for Monitoring and Measurement [PROCESS 18];
  - Customer Property Management [PROCESS 19];
- 

The processes are independent and applicable based on specific contractual situations, although interaction between them is possible. The planning and control of these processes are carried out through specific documentation (Process Book), which defines the criteria for execution, control, and monitoring of these processes (as well as the inputs and outputs related to each process). The adequacy of resources and analysis related to the results of process monitoring, aimed at their correct operation and effectiveness and the definition of reference values for various metrics, is entrusted to the Management Review, which indicates the necessary actions to ensure the continuous improvement of the entire Quality Management System. Actions to address risks and opportunities are particularly relevant, considering factors related to the



context and the needs and expectations of stakeholders. Risk management, understood as "the effect of uncertainty on objectives" (deviation from expected results due to lack of event control, which can have consequences on objectives), applies to all activities carried out by Nuova Algis s.r.l., within the scope of certification and specifically:

- Risks of not achieving expected results;
- Risks of providing non-conforming services;
- Risks affecting Customer Satisfaction.

Therefore, all Nuova Algis s.r.l. personnel must report to their Management Function (or, alternatively, directly to ADR) any possible area of risk or opportunity within the scope of the QMS, in order to initiate an appropriate management process, controlled through Documented Information, by the Process Book (which defines the different risk management methods) with appropriate actions and subsequent verification of results. Actions taken to address risks and opportunities must be proportional to their potential impact on the conformity of products and services.

Options for addressing risks may include:

- Avoiding the risk;
- Taking on the risk to pursue an opportunity;
- Removing the source of risk, changing the likelihood or consequences;
- Sharing the risk or accepting the risk based on informed decision-making.

The planning of changes necessary for the Quality Management System is carried out considering:

- The purposes of the changes;
- Potential consequences;
- The integrity of the Quality Management System;
- Resource availability;
- The allocation or reallocation of responsibilities and authorities.
- 

All persons performing work activities at Nuova Algis s.r.l., within the scope of the Quality Management System, are made aware of:

- The Quality Policy;
- Quality Objectives;
- Their contribution to the effectiveness of the Quality Management System, including the benefits derived from performance improvement;



- Implications of non-conformity with Quality Management System requirements. Communication, internal and external, relevant to the Quality Management System, is carried out by including:
- What needs to be communicated;
- When to communicate;
- Who to communicate with;
- How to communicate;
- Who communicates.

The Organization identifies opportunities for improvement and takes all necessary actions to meet Customer requirements and increase satisfaction by:

- Identifying new services;
- Improving the services provided to meet current requirements and address future needs and expectations;
- Correcting, preventing, or reducing undesired effects;
- Improving performance and effectiveness of the Quality Management System.

For this purpose, the results of the analysis and evaluation of the Quality Management System and the outputs of the Management Review are considered to determine if there are needs or opportunities that should be considered as part of continuous improvement.